

PERSONAL INJURY TIMELINE



1

The client hires the Law Offices of Dianne Sawaya, LLC



2

We communicate with the insurance company & claims adjuster



3

Accident reports, photos & witness statements gathered (investigators hired as needed)



4

Medical providers confirmed with the client



5

Issues regarding insurance coverage, policy limits and benefits available are investigated



6

Firm evaluates client's coverage for benefits such as medical payments, uninsured and underinsured motorist coverage



7

Medicare & health insurance plans put on notice for potential reimbursement



8

Changes in law which may affect a client's case are constantly monitored by attorneys



9

Paralegals talk with the client (every 4 weeks) and health-care providers about condition & recovery



10

Client released from treatment after final visit with primary treating doctors



11

Paralegals obtain medical treatment records, medical billing, and lost wage information



12

All liens (health insurance, hospitals, medical providers) confirmed



13

Settlement demand package prepared and client advised about potential "value" of their claim



14

Demand letter & evidence sent to the claims adjuster



15

Attorney begins negotiations with the claims adjuster



16

Client accepts or rejects insurance company's final offer ***

***Lawsuit may be filed at this point if client rejects insurance company's top offer of settlement. If lawsuit is filed, lengthy litigation process begins and steps #17-22 will be delayed.



17

Liens & outstanding medical bills negotiated to increase client's net recovery



18

Settlement documents received, reviewed and sent to client for signature



19

Settlement documents returned to insurance carrier to process settlement check



20

Check from insurance company deposited into trust account



21

Disbursement is prepared for client's review and signature, then client receives final settlement check